**Courier Training Framework:**

Courier Training Framework: Example Scenarios

**Example Scenarios (template)**

*The following scenarios have been put together as examples to accompany the courier training framework. These give trainees an opportunity to explore the types of situation a courier can face and discuss possible approaches.*

**Scenario** [*insert number*]:

**Situation:**

*Here, describe a difficult courier scenario giving enough detail to enable trainees to understand the circumstances and context of the situation.*

**What would you do?**

*To be completed by trainees after discussion.*

**What is recommended?**

*Outline the approach that is recommended, or if based on a real scenario outline what happened (and perhaps what should have happened).*